

OTC Employee Counseling Services Resource Guide

Employment Status	Issue Type	Resources
Work-Study Employee	Employment Issues/Concerns	OTC HR: Tim Baltes or Amy Bennett 417-447-2632
	Health/Personal Issues	OTC Counseling Services 417-447-6974
Part-Time Employee/Student	Employment Issues/Concerns	OTC HR: Tim Baltes or Amy Bennett 417-447-2632
	Health/Personal Issues	<ul style="list-style-type: none"> ▶ OTC Counseling Services 417-447-6974 ▶ Jordan Valley Health Center 417-831-0150 ▶ Burrell Behavioral Health* 417-761-5000 ▶ Mercy Behavioral Health 417-820-7447 ▶ Primary Care Provider
Part-Time Employee/Adjunct Faculty (Non-Student)	Employment Issues/Concerns	OTC HR: Tim Baltes or Amy Bennett 417-447-2632
	Health/Personal Issues	<ul style="list-style-type: none"> ▶ Jordan Valley Health Center 417-831-0150 ▶ Burrell Behavioral Health* 417-761-5000 ▶ Mercy Behavioral Health 417-820-7447 ▶ Primary Care Provider
Full-Time Employee (Staff or Faculty)	Employment Issues/Concerns	OTC HR: Tim Baltes or Amy Bennett 417-447-2632
	Health/Personal Issues	<ul style="list-style-type: none"> ▶ Magellan** 1-800-269-6014 ▶ CoxHealthPlans.com*** ▶ OTC Health & Wellness Center (free) 417-866-3133 ▶ Primary Care Provider

Crisis Hotline Numbers

Mercy Behavioral Health Network	417-820-7447	All individuals are encouraged to use crisis lines in emergency situations.
Burrell Behavioral Health	417-761-5555	
National Suicide Crisis Line	1-800-273-TALK (8255); 24 availability	
MO Crisis Hotline for Hearing Impaired	1-888-380-3328 (TTY)	
Trevor Hotline for LGBTQ	1-866-488-7386	
Veterans Crisis Line	1-800-273-8255 & press 1 or text to 838255	
National Domestic Violence Hotline	1-800-799-SAFE (7233) or TTY 1-800-787-3224	
Help-Line for Self-Injury	1-800-366-8288	

*Cox Health coordinates with Burrell for outpatient mental health services. Burrell offers services for children, adolescents, families, & adults

**Magellen is a free, confidential EAP (Employee Assistance Program). See <https://hr.otc.edu/media/uploads/2016/04/EAP-Flyer-1.pdf> for details

***Login & click on the Provider Look-up/Find a Doctor link or call the Member Service Department of CoxHealth at 417-269-2900 for provider list

Faculty with non-academic concerns about OTC students may consult with OTC's Counseling Services for guidance (counseling@otc.edu; 417-447-6974)

