

### OTC Employee Counseling Services Resource Guide

Employment Status	Issue Type	Resources
Work-Study Employee	Employment Issues/Concerns	OTC HR: Kelli Fleck 417-447-2630
	Health/Personal Issues	OTC Counseling Services 417-447-6974
Part-Time Employee/Student	Employment Issues/Concerns	OTC HR: Kelli Fleck 417-447-2630
	Health/Personal Issues	<ul style="list-style-type: none"> <li>▶ OTC Counseling Services 417-447-6974</li> <li>▶ Jordan Valley Health Center 417-831-0150</li> <li>▶ Burrell Behavioral Health* 417-761-5000</li> <li>▶ Mercy Behavioral Health 417-820-7447</li> <li>▶ Primary Care Provider</li> </ul>
Part-Time Employee/Adjunct Faculty (Non-Student)	Employment Issues/Concerns	OTC HR: Kelli Fleck 417-447-2630
	Health/Personal Issues	<ul style="list-style-type: none"> <li>▶ Jordan Valley Health Center 417-831-0150</li> <li>▶ Burrell Behavioral Health* 417-761-5000</li> <li>▶ Mercy Behavioral Health 417-820-7447</li> <li>▶ Primary Care Provider</li> </ul>
Full-Time Employee (Staff or Faculty)	Employment Issues/Concerns	OTC HR: Kelli Fleck 417-447-2630
	Health/Personal Issues	<ul style="list-style-type: none"> <li>▶ Magellan** 1-800-269-6014</li> <li>▶ CoxHealthPlans.com***</li> <li>▶ OTC Health &amp; Wellness Center (free) 417-866-3133</li> <li>▶ Primary Care Provider</li> </ul>

#### Crisis Hotline Numbers

<b>Mercy Behavioral Health Network</b>	417-820-7447	<b>All individuals are encouraged to use crisis lines in emergency situations.</b>
<b>Burrell Behavioral Health</b>	417-761-5555	
<b>National Suicide Crisis Line</b>	1-800-273-TALK (8255); 24 availability	
<b>MO Crisis Hotline for Hearing Impaired</b>	1-888-380-3328 (TTY)	
<b>Trevor Hotline for LGBTQ</b>	1-866-488-7386	
<b>Veterans Crisis Line</b>	1-800-273-8255 & press 1 or text to 838255	
<b>National Domestic Violence Hotline</b>	1-800-799-SAFE (7233) or TTY 1-800-787-3224	
<b>Help-Line for Self-Injury</b>	1-800-366-8288	

\*Cox Health coordinates with Burrell for outpatient mental health services. Burrell offers services for children, adolescents, families, & adults

\*\*Magellan is a free, confidential EAP (Employee Assistance Program). See <https://hr.otc.edu/media/uploads/2016/04/EAP-Flyer-1.pdf> for details

\*\*\*Login & click on the Provider Look-up/Find a Doctor link or call the Member Service Department of Cox Health at 417-269-2900 for provider list

**Faculty with non-academic concerns about OTC students may consult with OTC's Counseling Services for guidance ([counseling@otc.edu](mailto:counseling@otc.edu); 417-447-6974)**