

Counseling Services Resource Guide

Employment Type	Issue Type	Resources
Work-Study Employee	Employment Issues/Concerns	OTC HR: Kelli Fleck or Ocki Haas 417-447-2630
	Student Issues/Health/Personal Issues (Non-Academic)	OTC Counseling Services 417-447-6974
Part-Time Employee/Student	Employment Issues/Concerns - COVID-19	OTC HR: Kelli Fleck or Ocki Haas 417-447-2630
	Student Issues/Health/Personal Issues (Non-Academic)	<ul style="list-style-type: none"> ▶ OTC Counseling Services 417-447-6974 ▶ Jordan Valley Community Health Center 417-831-0150 ▶ Burrell Behavioral Health* 417-761-5000 ▶ Mercy Behavioral Health 417-820-7447 ▶ Primary Care Provider
Student)	Employment Issues/Concerns - COVID-19	OTC HR: Kelli Fleck or Ocki Haas 417-447-2630
	Health/Personal Issues	<ul style="list-style-type: none"> ▶ Jordan Valley Community Health Center 417-831-0150 ▶ Burrell Behavioral Health* 417-761-5000 ▶ Mercy Behavioral Health 417-820-7447 ▶ Primary Care Provider
Full-Time Employee (Staff or Faculty)	Employment Issues/Concerns - COVID-19	OTC HR: Kelli Fleck or Ocki Haas 417-447-2630
	Health/Personal Issues	<ul style="list-style-type: none"> ▶ Magellan (Employee Assistance Program through CoxHealth); (free) 1-800-269-6014 ▶ CoxHealthPlans.com** ▶ Equality Healthcare (M-F; 8 am - noon) 417-866-3133 ▶ Primary Care Provider

Crisis Hotline Numbers

Mercy Behavioral Health Network	417-820-7447	» All individuals (student or employee) are encouraged to contact contact local or national crisis hotlines listed if experiencing an emergency or crisis.
Burrell Crisis Help Line	1-800-395-2132	
National Suicide Crisis Line	1-800-273-TALK (8255); Answered 24-hours a day	
Missouri Crisis Hotline for Hearing Impaired	1-888-380-3328 (TTY)	
Trevor Hotline for LGBTQ	1-866-488-7386	
Veterans Crisis Line	1-800-273-8255 & press 1 or text to 838255	
National Domestic Violence Hotline	1-800-799-SAFE (7233) or TTY 1-800-787-3224	
Help-Line for Self-Injury	1-800-366-8288	

*Cox Health coordinates with Burrell for outpatient mental health services. Burrell offers services for children, adolescents, families, & adults

**Login & click on the <https://doctors.coxhealth.com/> link or call the Member Service Department of CoxHealth at 417-269-2900 for provider list

Faculty with non-academic concerns about OTC students may consult with OTC's Counseling Services for guidance (counseling@otc.edu; 417-447-6974)