

Employee Resource Guide

Employment Type	Issue Type	Resources	
Work-Study Employee	Employment Issues/Concerns	OTC HR: Kelli Fleck or Melissa Lloyd	417-447-2630
	Student Issues/Health/Personal Issues (Non-Academic)	OTC Counseling Services	417-447-6974
Part-Time Employee/Student	Employment Issues/Concerns	OTC HR: Kelli Fleck or Melissa Lloyd	417-447-2630
	Student Issues/Health/Personal Issues (Non-Academic)	▶ OTC Counseling Services	417-447-6974
		▶ Magellan (Employee Assistance Program through CoxHealth); (five free session annually)	1-800-269-6014
		▶ Primary Care Provider	
Part-time Employee (Non-student)	Employment Issues/Concerns	OTC HR: Kelli Fleck or Melissa Lloyd	417-447-2630
	Health/Personal Issues	▶ Magellan (Employee Assistance Program through CoxHealth); (five free session annually)	1-800-269-6014
		▶ Primary Care Provider	
Full-Time Employee (Staff or Faculty)	Employment Issues/Concerns	OTC HR: Kelli Fleck or Melissa Lloyd	417-447-2630
	Health/Personal Issues	▶ Magellan (Employee Assistance Program through CoxHealth); (five free session annually)	1-800-269-6014
		▶ CoxHealthPlans.com*	417-269-2900
		▶ OTC Health & Wellness Clinic	417-866-3133
		▶ Primary Care Provider	
Crisis Hotline Numbers			
National Suicide Crisis Line	988; Answered 24-hours a day	» All individuals (student or employee) are encouraged to contact contact local or national crisis hotlines listed if experiencing an emergency or crisis.	
Hearing Impaired	1-888-380-3328 (TTY)		
Trevor Hotline for LGBTQ	1-866-488-7386		
Veterans Crisis Line	1-800-273-8255 & press 1 or text to 838255		
National Domestic Violence Hotline	1-800-799-SAFE (7233) or TTY 1-800-787-3224		
Help-Line for Self-Injury	1-800-366-8288		
*Find a Doctor on CoxHealthPlans.com or call the Member Service Department at CoxHealth at 417-269-2900 for provider list			